With the online reservation system by bonVito you can automate the reservation process and thus save valuable time whilst at the same time you provide your customers with better service. No matter whether you run a restaurant, a hairdresser’s shop, a bowling alley or other - bonVito helps you keep an overview on your reservations. Thanks to the integration to your Vectron POS system you also get an overview of the current occupancy. But even without a Vectron POS system you can use the reservation module online via browser. Functions of the online reservation system are versatile - please see the example of a table reservation:

Integration of the reservation module to your website
With the practical online reservation system, your guests can make a table reservation any time on your website - and that both during and outside your opening hours. The current table assignment and the reservation status are continually taken into account so that online bookers can reserve all tables actually available at any time and are informed automatically about the next possible time for reservation if all tables are occupied. This is extremely convenient for your guests, is zeitgeisty and eliminates double bookings. The system even automatically calculates which tables will be available soon in order to assign them accordingly when reservation requests are received.

You do not need a sound knowledge of programming to integrate the reservation function in your homepage. We provide you with two prefabricated HTML “snippets” in your bonVito web portal. You can simply copy these and insert them at the desired location on the homepage - and your online reservation is finished. All you need is an Internet browser with access to the Internet to operate the reservation system.

Reservation status live at any time thanks to POS system integration
While other systems can usually only accept reservations up to a certain time of day or online access is only permitted for a limited number of tables (which can lead to a loss of sales), this problem is elegantly solved with bonVito through the real-time connection of the POS system data. Depending on the individual configuration of reservation limits, even short-term Internet reservations are possible without blocking table allotments. The live connection provides an overview on the actual restaurant reservation at any time, thus guaranteeing optimum occupancy.

Of course, your staff also has access to enter reservations made by phone or personally directly in the system or to change reserved tables if necessary. You can define who may carry out which actions with individual operator rights. You also decide whether online reservations are automatically booked in the system or must be manually presented to you.

Automatic reservation confirmation
No more manual processing of reservation inquiries by phone or e-mail. When booking a table via the bonVito window on your website the customer gets the reser-
reservation confirmation by e-mail directly after automatic check.

“Blacklist” function
Should one of your customers produce “no-shows”, then you can specifically save this person on a blacklist and he/she will no longer be automatically accepted for online booking. These bookings can be accepted manually if desired.

Graphic reservation maps
The system manages up to 9 rooms with graphic reservations plans and you can choose between different views depending on your needs or preferences. In addition, you can define several table layouts for each room if rooms are provided with different seating arrangements for different occasions (e.g. standard, brunch, tea dance). In accordance with this, the reservation options for your customers on your website also change automatically.

Maximum security
The design also takes the security of the work processes into account: Should the Internet access fail, a backup with the reservation data of the next 24 hours is provided in the POS system itself.

Detailed evaluation by
• Average table occupancy
• Average table assignment
• Average sales
• Number of reservations by type (manual, online)
• Number of “no-shows”

All reservations are clearly displayed.

Thanks to the integration of the bonVito reservation view to your website your customers can book tables around the clock.